

Resources and supports

from the CLEO Connect webinar:

Supporting LGBTQI+ Refugee Claimants in Canada

Wednesday, June 11, 2025, from 12:30 p.m. to 2:00 p.m.



Steps to Justice legal information:

- [Making a refugee claim from inside Canada](#)
- [Completing your basis of claim form](#)
- [Preparing for refugee hearings](#)
- [Getting benefits and services for refugees](#)
- [Getting legal help in refugee law, especially:](#)
 - [Where can I get legal advice and help with my refugee claim](#)
 - [How do I apply for a legal aid certificate](#)
 - [Appeals and judicial review for refugee claimants](#)

- [There's a crisis in my home country. Does Canada have a temporary immigration program to help me?](#)

Other relevant Steps to Justice questions:

- [People who are not Canadian citizens with criminal charges](#)
- [Criminal charges in Canada and your immigration status handout](#)
- [Making a pre-removal risk assessment](#)
- [Being detained](#)
- [Humanitarian and compassionate applications](#)
 - [What's the difference between a refugee claim and an H&C application?](#)
 - [Making a humanitarian and compassionate \(H&C\) application](#)

Steps to Justice tools:

- [Refugee hearing tipsheets](#)
- [Flowcharts on how to make a refugee claim at the port of entry or from inside Canada](#)
- [Tipsheets for filling out the basis of claim form](#) (to support someone's work with their lawyer)

Guided Pathways tools:

- [Guided Pathway for applying for an open work permit](#) - helps you draft forms you need to apply for an open work permit, or apply to renew one, including as a refugee claimant / accepted refugee

CLEO Connect webinars, tools, and resources:

- [Helping clients apply for ID webinar](#)
- [Pride and protest: Strategies to protect and advance 2SLGBTQIA+ rights in Ontario webinar](#)
- [Pride and protest resource handout](#)
- [Family law issues for LGBTQ families webinar](#)
- [Supporting young people with no or precarious immigration status](#)
- [Making gender and name changes on identity documents: A legal resource for Two-Spirit, Nonbinary and Trans communities](#)

Community supports and resources:

- [My refugee claim website](#) has plain language information on the refugee process in multiple languages
- [Queer refugee hearings program toolkit - Capital Rainbow Refuge](#)
- [Rainbow Railroad: Global not-for-profit organization that helps at-risk LGBTQI+ people get to safety worldwide.](#)
- [Mego Nerses Psychotherapy Services based in Ottawa- Mental Health Services for 2SLGBTQI+ Individuals](#)
- [The 519 legal advice clinic](#)
- [Ready Tours - Free workshops with Immigration and Refugee Board of Canada \(IRB\) staff](#)
- [Webinar: Refugee hearing preparation - FCJ Refugee Centre](#)
- [Capital Rainbow- Helping LGBTQI+ Refugees Arrive and Thrive](#)
- [Centretown Community Health Centre LGBTQIA+ Newcomer drop-in group](#)
- [Kind Space: A 2SLGBTQIA+ Community Centre in Odawa/Ottawa](#)
- [AIDS Committee of Ottawa](#)
- [Rainbow Connect | The Neighbourhood Group](#)