Fast Facts about the COVID-19 Emergency Benefit for People receiving Social Assistance

What is the COVID-19 Emergency Benefit?

The COVID-19 Emergency Benefit is a one-time benefit available for people receiving assistance from Ontario Works or Ontario Disability Support Program (ODSP) who have additional costs related to this public health crisis. This benefit will help cover the additional costs of emergency needs, such as:

- hygiene and personal protective supplies;
- cleaning supplies;
- non-medical transportation; or
- additional costs for staple foods.

Who can apply for the benefit?

People receiving Ontario Works or ODSP, who request support with COVID-19 related costs in March or April 2020, can apply for this one-time benefit.

How does someone receiving Ontario Works or ODSP apply for this benefit?

People receiving Ontario Works can request this benefit to help with COVID-19 related costs by **calling** one of the three open Employment & Social Services locations and speaking to staff.

- Metro Hall Employment & Social Services   416-392-2600
- Scarborough Village Employment & Social Services   416-392-2800
- York Humber Employment & Social Services   416-392-6200

Phone hours for these offices is Monday to Friday, 8:30 a.m. to 4:30 p.m.

People receiving ODSP can request this benefit to help with COVID-19 related costs by calling their ODSP office.

How much is the benefit?

The benefit amount for a single person is up to a maximum of $100. The benefit amount for a family is up to a maximum of $200.

Verification of expenses is not required.

How often can someone apply for the benefit?

This payment can be issued only once. It is a one-time benefit that is in place to cover additional costs incurred due to the public health crisis during the month of March or April 2020.

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