

## MEMORANDUM

**To:** Newcomer Settlement service providers

**From:** Yvonne Ferrer, Director, Settlement Services Branch

**Date:** February 16<sup>th</sup>, 2023

**Subject:** **Multilingual resources on occupational health and safety and employment standards**

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Settlement agencies play an important role in supporting newcomer workers to understand their rights and responsibilities. To support you in this important work, we are pleased to share multilingual posters on the following:

- [Employment standards](#)
- [Health and safety at work](#)

Each of these posters includes a Ministry phone number to report concerns or ask questions. Please note that callers can request service in their own language. While the Ministry cannot guarantee service in all languages, support is generally available in many of the most common languages for newcomers to Ontario.

Organizations involved in supporting Ukrainian arrivals may be interested in consulting information on employment standards and health and safety resources in [Ukrainian](#).

Additional resources may be available in specific languages from the Ministry or from its health and safety system partners. If your organization is looking for more focused resources on a particular issue, occupation, or language, please send your request to Vulnerable Worker Specialist Iliana Rejc at [Iliana.Rejc@ontario.ca](mailto:Iliana.Rejc@ontario.ca).

Please share this information and resources with relevant organizations and newcomer clients. Thank you for your support in helping to promote awareness of these resources.

Sincerely,

Yvonne Ferrer

Director, Settlement Services Branch